

**The Johns Hopkins Disability Health Research Center - Public Transit Disability Dashboard**
<https://disabilityhealth.jhu.edu/transitdashboard/>
**Figure 5. Rider Accommodations of Public Transit System Websites Scores, 2022**

Public Transit System	Abbreviation	Accommodations Score Rank	Accommodations Score (9 pts max)	Accommodation Request's Solicited	Email Accommodation Request	In Person Accommodation Request	Mail Accommodation Request	Other Method Accommodation Request	Telephone Accommodation Request	Web-based Form Accommodation Request	TTY Available for Accommodation Request	Vehicle Information Updated Regularly
Southeastern Pennsylvania Transportation Authority	SEPTA	1	8	1	0	1	1	1	1	1	1	1
San Francisco Bay Area Rapid Transit District	BART	2	7	1	1	0	1	1	1	0	1	1
Valley Metro Rail, Inc.	ValleyMetro	2	7	1	1	0	1	1	1	1	1	1
Utah Transit Authority	UTA	2	7	1	1	1	1	1	1	0	1	1
Peninsula Comdor Joint Powers Board	Caltrain	2	7	1	1	0	1	0	1	1	1	1
Central Puget Sound Regional Transit Authority	SoundTransit	2	7	1	0	1	0	1	1	1	1	1
San Diego Metropolitan Transit System	SDMTS	7	6	1	1	0	1	0	1	0	1	1
Chicago Transit Authority	CTA	7	6	1	1	0	0	0	1	1	1	1
Metropolitan Atlanta Rapid Transit Authority	MARTA	7	6	1	1	0	1	1	1	0	0	1
Washington Metropolitan Area Transit Authority	WMATA	7	6	1	1	0	1	0	1	0	1	1
New Jersey Transit Corporation	NJTTransit	11	5	1	0	1	0	0	1	0	1	1
Dallas Area Rapid Transit	DART	11	5	1	1	0	1	0	1	0	1	0
The Greater Cleveland Regional Transit Authority	RTA	11	5	1	1	0	1	0	1	0	0	1
King County Department of Metro Transit	KingMETRO	11	5	1	1	0	0	0	1	1	1	0
Santa Clara Valley Transportation Authority	VTA	11	5	1	1	0	0	0	1	0	1	1
MTA New York City Transit, MTA Long Island Rail Road, Metro-North Commuter Railroad Compa	NYMTA	11	5	1	1	0	0	0	1	1	0	1
Massachusetts Bay Transportation Authority	MBTA	17	4	1	0	0	0	0	1	1	1	0
Tn-County Metropolitan Transportation District of Oregon	TriMet	17	4	1	1	0	1	0	0	1	0	0
Metro Transit	MNMetroTransit	17	4	1	0	0	1	0	1	1	0	0
Los Angeles County Metropolitan Transportation Authority	LAMetro	17	4	1	0	0	0	0	1	1	0	0
San Francisco Municipal Transportation Agency (MUNI)	MUNI	17	4	1	1	0	0	0	1	0	0	1
Denver Regional Transportation District	RTD	17	4	1	0	0	0	1	1	0	0	1
Metropolitan Transit Authority of Harris County, Texas	TXMETRO	23	3	1	0	0	0	0	1	0	1	0
Northeast Illinois Regional Commuter Railroad Corporation	METRA	23	3	1	0	0	0	1	0	0	0	1
Maryland Transit Administration	MDMTA	23	3	1	0	0	0	0	1	0	1	0
Transportation & Public Work of Miami-Dade	Miami-Dade	26	1	0	0	0	0	0	0	0	0	1

Note: 0 = No, not listed on the website; 1 = Yes, listed on the website. All numbers in this table have been rounded to the nearest whole number. Once rounded, the numbers were ranked from highest to lowest based on their rounded values.

**Citation for this data, figures, or graphs from this dashboard:** The Johns Hopkins Disability Health Research Center Public Transit Disability Dashboard (<https://disabilityhealth.jhu.edu/transitdashboard/>).

**Associated Manuscript:** Twardzik, E., Schrack, J. A., Pollack Porter, K. M., Coleman, T., Washington, K., & Swenor, B. K. (2023). TRAnsit ACcessibility Tool (TRACT): Developing a novel scoring system for public transportation system accessibility. MedRxiv. <https://doi.org/10.1101/2023.03.07.23286932>